



# QPASTT

Queensland program of assistance  
to survivors of torture and trauma

## Role Description – Youth Worker

Role Title	Youth Worker
Team	Youth Work Team
Location	Woolloongabba and Logan (outreach to other locations where needed)
Salary	Between \$36.23 p/h and \$41.95 p/h depending on qualifications, skills and experience. Salary sacrificing available.
Reports to	Youth Work Team Leader
Contract	One-year contract with possibility of extension depending on funding. Full time. Some out of hours work and/or weekend work will be required.

### Vision and values

QPASTT is committed to refugee survivors of torture and trauma healing, thriving and belonging in our community. We value:

*Kindness.* We care. In all of our work, survivors of torture and trauma come first.

*Optimism.* We believe in positive futures. We are committed to healing being a journey of growth across mind, body and spirit.

*Perseverance.* We don't give up. We understand that healing requires time, patience and courage for individuals, families and communities.

*Fairness.* We believe that recovery from trauma is about justice. We strive to build opportunities so that survivors of torture and trauma are able to thrive and belong in our community.

*Honesty.* We act openly and ethically. We are committed to delivering high quality services.

### Purpose

The primary purpose of this role is to connect with young people from refugee backgrounds in order to provide interventions that can support their sense of self, belonging and thriving. This engagement may happen at schools and/or in community settings.

**QPASTT Main Office**

**ABN:** 50043097082

**Address:** 28 Dibley Street, Woolloongabba Qld 4102

**Postal Address:** PO Box 6254, Fairfield, Qld 4103

**T:** +61 (0)7 3391 6677 **F:** +61 (0)7 3391 6388 **E:** admin@qpastt.org.au

The role of the Youth Worker involves building trusting and meaningful relationships with young people from refugee backgrounds and their families; doing needs assessments; assessing risks; providing psychoeducation; engaging in the delivery and development of group work programs; doing client focused advocacy work; creating referrals to counselling and other relevant services.

Within this role, there is an expectation that the Youth Worker will be compassionate and courageous in finding ways to engage and empower marginalised young people and their families. In addition, the Youth Worker will be able to connect with staff in the school environment, build the capacity of schools to support young people of refugee and asylum seeker background, build referral pathways and support young people to thrive in this setting.

## Character

We are looking for a Youth Worker who is passionate about recovery from trauma for young people from refugee backgrounds. We value your ability to engage young people, to support them to thrive and to develop a positive sense of self and belonging in their communities and the community as a whole. You will be compassionate, patient and courageous in managing a range of vulnerabilities experienced by our clients, their families, other community members and school staff. We believe in a culture of respect. We are looking for someone who is comfortable working with clients from diverse cultural and religious backgrounds.

## Responsibilities

1. Develop and maintain positive relationships with young people from refugee backgrounds and their families (in both school and community settings).
2. Deliver appropriate client related advocacy which supports healing and the opportunity to thrive and belong in the Australian community.
3. Provide psychoeducation to enable clients and their families to understand and develop strategies for recovery.
4. Assess needs and risks for young people that will allow connection with and delivery of appropriate interventions.
5. Develop, plan and deliver relevant group work, and assist in a range of activities such as school holiday activities, Family Fun Day, Youth Voice and other programs run by QPASTT, or in partnership with other agencies.
6. Ensure quality service delivery including accountability with contractual and organisational requirements. This includes the writing of case notes and documentation of the development and implementation of interventions delivered.
7. Build and foster collaborative partnerships with other agencies as well as family members, community leaders and school staff.
8. Abide by the vision and values of QPASTT, including our Code of Conduct as well as the policies and procedures of the organisation.

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## Requirements

1. Degree level qualifications in Social Work, Youth Work, Education, Psychology, Counselling, Occupational Therapy or related area of expertise.
2. Demonstrated experience working with young people, particularly from a refugee background, and delivering culturally safe support.
3. Capacity to understand and work with marginalised young people, or those who are at risk of being marginalised.
4. Ability to respond to varying needs of young people, and to their families, in both a school and community setting.
5. Ability to identify client-related needs and implement ways to reduce risk, including experience in developing plans with young people and their families to mitigate and manage risk factors.
6. Experience in, and ability to, work in partnership with other service providers to develop innovative strategies for intervention and support such as group work.
7. Desirable – have a combination of youth work skills and counselling skills.
8. Desirable - have skills/experience in delivery of training and/or informal presentations in the school setting.

## Additional Requirements

1. Current Positive Notice Blue Card and provision of an annual federal police check.
2. Current Queensland C Class driver's licence.

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