

POSITION DESCRIPTION

Title:	Social Worker (WA Families)
Organisation:	Transplant Australia
Location:	Western Australia (WA)
Employment Type:	Part-Time – flexible approx. 20hrs per week
Employment Term:	Fixed-Term – Grant Funded Pilot to 31 December 2026
Reports To:	Transplant Australia Head of Community and Operations

About Transplant Australia

Transplant Australia is a national charity dedicated to supporting transplant recipients, donor families, and those on the transplant journey. We deliver programs that promote physical activity, wellbeing, connection, and long-term support beyond the clinical setting.

Transplant Australia strategic plan - <https://transplant.org.au/strategic-plan/>

Position Purpose

The Social Worker (WA Families) role is a funded role to support the delivery of a pilot program supported by Telethon that will provide holistic, person-centred support to children and families in Western Australia navigating the transplant journey.

This role focuses on bridging the gap between hospital-based care and community-based support, ensuring families feel connected, informed, and supported at every stage. This role will also contribute to the development of Transplant Australia family recourses for ongoing support.

This is a **pilot position**, currently funded until **December 2026**, designed to test and evaluate a community-based support model for transplant families in WA.

Insights and outcomes from this role will inform future program development and potential expansion.

Key Responsibilities

1. Individual & Family Support

- Provide one-on-one, strengths-based support to children and families throughout the transplant journey
- Assist families to navigate non-clinical support services including community, education, financial and wellbeing supports
- Act as a trusted point of contact for WA families, offering guidance beyond the hospital system



- Identify emerging needs and provide early intervention support where appropriate

2. Care Pack Program Delivery

- Coordinate and deliver care packs to applicable WA child entering the transplant journey
- Support logistics, inventory, and continuous improvement of pack contents

3. Peer Mentor Support

- Facilitate connections between children and young people through supporting organised Transplant Australia activities
- Support planning and delivery of local family camps
- Monitor and guide mentor relationships to ensure safe, positive engagement

4. Resource Development (Digital & Family-Focused)

- Contribute to the development of accessible, practical online resources for families
- Identify gaps in available information and co-design content with lived experience input
- Support the delivery of webinars, guides, and digital tools tailored to transplant families

5. Stakeholder Engagement

- Build and maintain relationships with hospitals, clinicians, community organisations, and support services across WA
- Advocate for the needs of transplant families within community and support networks
- Collaborate with internal teams to align national programs to local WA needs

6. Program Support, Evaluation & Reporting

- Maintain accurate and confidential case notes and records
- Track engagement, outcomes, and program impact
- Contribute to reporting requirements associated with grant funding
- Support evaluation activities to assess the effectiveness of the pilot program and inform future funding opportunities

Key Selection Criteria

Essential:

- Qualification in Social Work, Counselling, Youth Work, or related field
- Strong digital literacy and competency in use of MS Suite
- Demonstrated experience working with children, young people, and families
- Strong understanding of holistic and trauma-informed care approaches
- Experience navigating community and support service systems
- Excellent interpersonal and communication skills



- Ability to work independently in a part-time capacity while staying connected to a national team

Desirable:

- Experience working with chronic illness, hospital systems, or transplant-related care
 - Experience coordinating and delivering events and/or community activities
 - Experience working with volunteers and community groups
 - Understanding of peer support or mentoring models
 - Experience in resource or program development (particularly digital content)
 - Lived experience of transplantation (personal or family)
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Personal Attributes

- Empathetic and compassionate approach
 - Highly organised and proactive
 - Culturally sensitive and inclusive
 - Collaborative mindset with strong relationship-building skills
 - Passion for improving outcomes for children and families
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Working Conditions

- Fixed-term role funded until December 2026 (with potential for extension subject to funding)
 - Flexible, part-time hours
 - Combination of remote work and community engagement across WA
 - Some travel may be required
 - Occasional evening or weekend work to support families and programs
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Why Join Transplant Australia?

- Make a meaningful impact in the lives of children and families
 - Be part of a supportive, purpose-driven national organisation
 - Play a key role in shaping and evaluating an innovative pilot program that could scale nationally
 - Enjoy a flexible passionate work environment with a supportive and dedicated team.
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Submit your application

Email your resume and a 2-pg cover letter addressing your interest in the role, capacity to deliver and potential start timing as soon as possible to contactus@transplant.org.au. Interviews will be held as soon as possible, online.

