**Redress Coordinator**

**Employer:** Relationships Australia WA

**Work Type/s:**  Permanent (part or full time)

**Classification/s:** Care & Support Work, Social Work - Community Services & Development

**Sector/s:** Not for Profit (NFP)

**Applications Close:** Monday 2 Nov 2020

Relationships Australia WA is a non-government provider of professional relationship support services to the West Australian Community.

Our staff are highly motivated, innovative people who make valuable contributions to the success and growth of the organisation.

The Redress Support Service provides support for people who have experienced institutional child sexual abuse and who are considering making an application for the National Redress Scheme.

There is a vacancy for a permanent position of Redress Counsellor Coordinator, based at West Leederville.

**The role – Redress Coordinator (30 or 37.5hrs a week)**.

The Redress Coordinator is a senior practitioner/counselling role, having advanced experience and skill in trauma informed counselling. This position is also responsible for maintaining an accessible responsive service to clients, through effective guidance and developing a positive environment of critically reviewing practice and maintaining safe effective peer support for a small team. Skilfully supporting people considering and applying to the National Redress Scheme for people who have experienced institutional child sexual abuse, including completing the application form. Provides leadership and oversight of case coordination and service delivery for a small team of counsellors, in a trauma informed context to Redress Support Service clients, including individual and/or group counselling and support throughout the Redress process.

Develops and maintains effective networks with key stakeholders and relevant service providers in the sector. Promoting the service and establishing community awareness and referral pathways.

**Essential**

* Tertiary qualifications in Social Work, Psychology, Counselling or Social Sciences
* with knowledge of the impact of, and considerations for working with those who have experienced childhood sexual abuse.
* Excellent verbal and written communication skills, with ability to effectively engage over the telephone for extended periods of time.
* Demonstrated knowledge, and ability to oversee staff working with a diverse range of people.

With a commitment to supporting disadvantaged community members including people with disability, and adults who as children have experienced institutional care.

* Awareness and appreciation of Aboriginal communities and culture and an understanding of the issues affecting Aboriginal people in contemporary Australia.
* Demonstrate leadership of staff through knowledge of and evidence working within the ethics of clinical practice.
* Significant knowledge of, and practical experience in trauma informed counselling.
* Demonstrated knowledge and ability to effectively engage and to provide support service to people who have experienced complex trauma, supporting clients in crisis, and to interact with people who may be emotional, and/or who present with a range of behaviours.
* Sound practice in maintaining safety, and the ability to work effectively outside of the office environment including willingness and ability to work in offsite locations, including outreach to rural/remote locations throughout WA.
* Possession of a current National Police Certificate and Working with Children Check or willingness to obtain them.
* A current West Australian driver’s licence.

Ability to travel to regional/remote areas if required.

**Desirable**

* Some flexibility to work alternate hours and/or days and location as required to meet clients’ needs

and ability, and use of personal vehicle at times.

* Knowledge of the history and context of the issues faced by Care Leavers and Forgotten Australians.
* Knowledge and understanding of a diverse range of mental health issues.

**To Apply**

You must include:

1. A cover letter explaining your clinical skills and experience in counselling;
2. Written address of the Selection Criteria ;
3. Current CV including two professional referees with current contact details, one of which must have been a workplace supervisor

To: [redress.support@relationshipswa.org.au](mailto:redress.support@relationshipswa.org.au)

For further information about the position please contact Reg Casley Senior Manager Adult Specialised Services on 08 61640255.

Relationships Australia WA is an equal employment opportunity employer who values a diverse and inclusive workforce reflective of the communities of which we are a part. We strongly encourage applications form Australian Aboriginal and Torres Strait Islander people; people from culturally and/or linguistically diverse back grounds and people with disability.

Please note that due to high numbers of applicants only short listed candidates will be contacted.

Applications will be received up until COB Monday 2 Nov 2020.