

## JOB DESCRIPTION

Position Title:	Counsellor - ACT Gambling Counselling Support Service
Position Type:	Part time (0.6) Fixed term to June 2022 with a possibility of extension
Location:	Deakin, ACT
Reporting Relationship:	Practice Manager New Services
Position Classification:	The position is classified at Band D in accordance with the RACR Enterprise Agreement
Remuneration:	\$86,516.68-\$89,530.63 annum for full-time plus superannuation and PBI benefits
Reviewed on:	23 July 2021

Relationships Australia Canberra and Region (RACR) honours Australia's First Peoples. We expect every member of staff agrees to work towards their own cultural awareness and fitness and participate in cultural training and discussions during the course of their work with our organisation.

### The role

The Counsellor ACT Gambling Counselling Support Service provides face-to-face, online or phone counselling, develops and undertakes group work and psycho education services for individuals and family members and significant others, experiencing problem gambling harm.

### Duties

- Undertakes on average, four appointments a day, face to face, telephone based or video-based.
- Works in the community alongside our peer support workers, to support individuals and families impacted by gambling harm.
- Provide telephone, face to face and electronic based case management and support to clients seeking assistance from Relationships Australia Canberra & Region.
- Develop and implement therapeutic group work.
- Be responsible for undertaking a comprehensive screening and risk assessment of issues such as sexual misconduct, family violence, child safety concerns and risk of self-harm.
- Provide advocacy and referral assistance to clients, where appropriate.
- Exercise initiative and judgement where practices and directions are not clearly defined.
- Ensuring client data is accurately collected by practitioners and working collaboratively to ensure the correct processes are followed to support program evaluation, informing the continuous improvement of services is based on feedback from clients and emerging research and practice.
- Placing our clients at the centre of our work and the ethical delivery of therapeutic programs and within standards set out in the RACR Practice Governance Framework.
- Liaising with client service officers to enhance the client service journey.
- Other duties as requested.

**Selection criteria**

1. An appropriate tertiary qualification in, social science, social work, psychology, counselling, clinical work or a related area, and current registration with the appropriate professional body.
2. Ability to demonstrate a broad theoretical approach and practice frameworks specialist knowledge in relation to understanding issues relating to gambling harm.
3. Demonstrated experience in counselling and therapeutic group work practice as well as knowledge of issues that relate to gambling harm.
4. Demonstrated ability to work collaboratively with multi-disciplinary teams to facilitate a smooth transition for clients who may need other services or supports.
5. Demonstrated interpersonal, oral and written communication skills and computer and data literacy.
6. Knowledge of particular issues facing minority and diverse communities and ability to respond respectfully, and in particular with Aboriginal and Torres Strait Islander communities.

**Special requirements**

- Must provide current proof of registration for the NSW Working with Children card, and ACT Working with Vulnerable People card.
- Capacity to work outside of normal business hours to support RACR services.
- Commitment to mission and values of RACR.
- Understand and embed restorative principles in their work and interaction with others.

**Contact person**

For further information about the position or application process, Julie King, Director Operations by phoning 0428 745 234 or emailing [careers@racr.org.au](mailto:careers@racr.org.au).