



JOB DESCRIPTION

Position Title:	Lead Peer Support and Community Development Worker
Position Type:	Full time, Fixed Term contract until 30 June 2022 with possibility of extension
Location:	Deakin, ACT
Reporting Relationships:	The position reports to the Practice Manager New Services
Position Classification:	The position is classified at Band D (D3-D6) in accordance with the RACR Enterprise Agreement
Remuneration:	\$86,516.68 to \$89,530.63 plus superannuation for the full-time role and PBI benefits
Reviewed:	September 2021

Relationships Australia Canberra and Region (RACR) honours Australia's First Peoples. We expect every member of staff to work towards their own cultural awareness and fitness and participate in cultural training and discussions during their work with our organisation.

Roles and Responsibilities

The Peer Support and Community Development Worker will utilise Community Development strategies to improve and support opportunities for partnerships with the local community; work collaboratively with key community stakeholders to raise awareness of gambling-related harm in the ACT community; foster shared responsibility for these as community issues and support effective community responses that reduce gambling harm and increase help seeking and uptake of Gambling Help Services. The role encompasses Peer Support, providing support to individuals experiencing harm from their own or someone else's gambling by listening and offering encouragement, providing practical information about other help available and share valuable resources. Where appropriate, the worker may also relate useful aspects about their own experience with individuals and groups in ways that assist the determination for others of their next steps, engage or maintain engagement with help services, and inspire hope of recovery.

Duties

- Provide high quality and appropriate peer support to current and potential clients of RACR's ACT Gambling Counselling and Support Service, which responds to their needs.
- Maintain and share knowledge of local services and referral options for clients.
- Contribute as may be needed to client groups in Gambling Support Services.
- Plan, develop, coordinate and implement community events, information campaigns and promotions and other initiatives using community development strategies to raise awareness of gambling related harm.
- Work in partnership with local community and networks to facilitate local participation and inspire community commitment to reducing gambling harm;
- Liaise and consult with communities to develop and deliver quality group and community education activities;
- Develop culturally appropriate education strategies and resources for different target groups within the ACT population using a Public Health framework and principles;
- Cultivate effective sector relationships with Gambling Industry representatives;
- Develop effective networks, cross-sector referral pathways and collaborative partnerships with a range of relevant external services e.g. AOD, Mental Health, DV services etc.;
- Assist in the development and implementation of workforce development activities to improve identification of gambling-related issues;
- Cultivate referral pathways for clients to RACR counselling services or other appropriate external services;
- Work collaboratively with the ACT Gambling and Racing Commission;
- Ensure work activities are appropriately recorded;
- Contribute to required reports and program monitoring ;
- Participate in required team meetings and Gambling Sector activities as required;
- Participate in the development, implementation and maintenance of a safe and healthy workplace and take reasonable care to ensure health and safety of themselves and others; and
- work towards developing and maintaining cultural awareness and fitness through participation in cultural training and discussions.
- Other tasks and duties as directed by the Manager.

Selection Criteria

Essential

1. Tertiary qualification in Community Development, Human Services or a related field.
2. Experience in Community Development.
3. Demonstrated ability to engage effectively with service providers and community groups to discuss issues impacting communities.
4. Experience in developing and delivering presentations targeted to the needs of a range of audiences.
5. Demonstrated ability to operate with initiative and leadership and work under minimal direction to set goals and to work to deadlines.
6. Demonstrated knowledge and experience in monitoring, evaluating and developing community development strategies.

7. Demonstrated ability to work and communicate effectively with a wide range of people from different cultural backgrounds and to respond sensitively and appropriately to people in a variety of situations.

Special Requirements

- Must provide current proof of registration for ACT 'Working with Vulnerable People' check and NSW 'Working with Children' check.
- Regular travel is required.
- Capacity to work outside of normal business hours to support RACR services.
- Commitment to mission and values of RACR.
- Understand and embed restorative principles in their work and interaction with others.

Contact Person

For further information, please contact Paul Townsley, the Practice Manager New Services on 02 6122 7100 or email hr@racr.org.au