

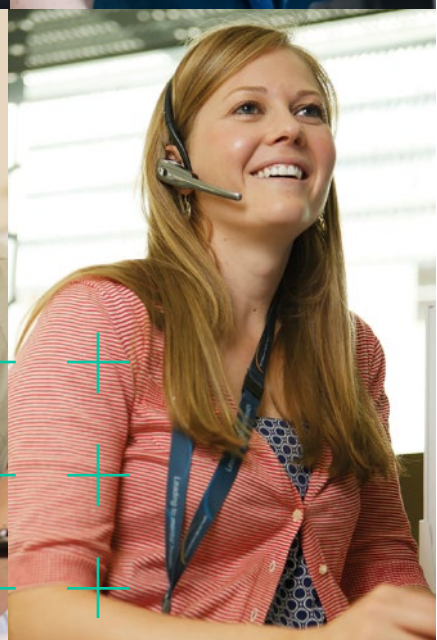


The Royal  
Melbourne  
Hospital

Advancing  
health  
for everyone,  
every day.

Join The Royal  
Melbourne Hospital's  
NorthWestern Mental  
Health Service

ory  
gen



## Position Description

**Assertive Outreach Clinician,  
EPPIC Clinical Stream, Orygen  
Specialist Program**



<b>Position Title:</b>	Assertive Outreach Clinician, EPPIC Clinical Stream, Orygen Specialist Program
<b>Service:</b>	Orygen Youth Health
<b>Location:</b>	Parkville / Glenroy / Craigburn
<b>Reports To:</b>	Stream Leader and Coordinator of Continuing Care Team - Region A
<b>Enterprise Agreement:</b>	Victorian Public Mental Health Services Enterprise Agreement 2016–2020 / Victorian Public Health Sector (Medical Scientists, Pharmacists and Psychologists) Single Interest Enterprise Agreement 2017–2021
<b>Classification:</b>	Occupational Therapist Grade 2 (YB20 - YB23) / Social Worker Grade 2 (YC42 - 45) / Psychologist Grade 2 (PK1 - PK4) / Registered Psychiatric Nurse Grade 3 (NP81 - NP83)
<b>Immunisation Risk Category:</b>	Category A
<b>Date of Review:</b>	November 2021

## Position Purpose

- The purpose of this role is to provide comprehensive clinical case management and intensive interventions to clients of the Early Psychosis Stream. These clients are young people who are experiencing a first episode of psychosis and may also present with a range of co-morbid mental health issues.
- The clinical case manager works within a specialist multidisciplinary team environment and is responsible for devising, implementing and evaluating an appropriate treatment plan for each young person and their family. This involves provision of highly skilled clinical assessments, psychological treatments, home-based assertive outreach to facilitate engagement and case management tasks, such as liaison with other agencies and advocacy on behalf of the young person. The incumbent is expected to function autonomously, carry a caseload of clients, participate in clinical review meetings and practice according to the philosophy and protocols of the service.
- In addition to clinical case management, the Intensive Clinician is responsible for the delivery of outreach based intensive mental health care to a small caseload of clients with psychotic disorders who have been identified as being at high risk due to poor engagement in treatment, prolonged recovery and risk to self or others. The role also supports other members of the clinical team by engaging in shared care with clients requiring short-term intensive interventions
- The incumbent may be required to provide interventions to clients from a range of Clinical Streams and spend time working within other programs such as the Youth Access Team or the Outreach team. The service operates over a number of sites and staff may be required to work from Parkville, Footscray, Wyndham, Sunshine, Melton, or other sites within the catchment.
- Base location of Position: Ongoing commitment to improve service accessibility has seen the development of new sites, including the Sunshine Service, based within the Youth Hub and collocated with headspace, as well as satellite clinics in Wyndham and Melton. As these sites develop & more are considered, staff may be based at different sites dependent on the specific requirements of the position.

## Department Description

Orygen Youth Health (OYH), a program of The Royal Melbourne Hospital's NorthWestern Mental Health Service, provides specialist mental health services for young people aged 15 to 24 and focuses on

Multidisciplinary teams deliver individually tailored services that comprise assessment and crisis intervention, case management, medication, psychotherapy, family support, inpatient care, group work, vocational support, educational assistance, and intensive outreach. Specialist clinical streams offer targeted interventions for psychotic disorders (including young people at ‘ultra-high risk’ of psychosis), mood disorders, and personality disorders; and also manage the co-morbid substance use disorders, eating disorders, and neurodevelopment disorders. A forensic stream is under development. Streams are supported by the Psychosocial Recovery program and the Community Development program. Additional information is available at [www.oyh.org.au](http://www.oyh.org.au)

- Manage and undertake mental health and risk assessment, psychological treatment, crisis intervention, family work and systems containment, for the client/carers/system
- Provide high-quality clinical care based on clinical experience working with young people with serious mental illness
- Ensure high standards of clinical care that are congruent with OYH aims – client focused, accessible, responsive and consistent with best practice
- Capacity to provide, or develop skills in, integrated assessment, treatment and care for dual diagnosis clients
- Timely completion of mental health assessments including formulation, individual service plans, crisis management plans, outcome measures, documentation of client's progress in client files, discharge summaries and contact sheets
- Provision of case management or family work to selected clients and associated documentation
- Attendance at clinical review meetings
- Manage clinical risk and actively work toward implementing risk reduction strategies
- Comply with Safety & Service Improvement / Quality Management policies and procedures
- Support and participate in the Health Services Occupational Health & Safety (OHS) Policies and Procedures and implement (where appropriate) at unit/service area level including reporting any incidents of unsafe work practices, sites/areas or equipment
- Establish and maintain effective interfaces and partnerships with key agencies and community groups through consultation, liaison, education and collaborative projects: including Drug and Alcohol services, Youth Justice and primary care providers etc.
- Participate in ongoing service improvement initiatives and activities
- Contribute to a culture of caring, teamwork, continuous improvement, constructive performance review, quality work standards and client service

Internal

- Coordinator CCT Region B
- Clinical Stream Leader
- Sub-programs, including Early Psychosis (EPPIC and PACE), MOOD and HYPE Clinical Streams, Psychosocial program, Youth Access Team, and Inpatient Unit One

- Key Agencies
- Community Groups
- Drug and Alcohol Services
- Education Services and Vocational Programs
- Youth Justice and Primary Care Providers



**Formal Qualification(s) & Required Registration(s):**

- ### Essential:

- 2020 v1.2

- Nursing: Evidence of current Continuing Professional Development as outlined by ACMHN or RCNA. Evidence ACMHN Credentialed Mental Health Nurse (CMHN)
- Occupational Therapists: OT Australia Accredited Occupational Therapy status (AccOT)
- Social Workers: MAASW (Acc) or AASW Accredited Mental Health Social Worker status
- A working knowledge of community-based organisations and human services organisations
- Computer and keyboard skills
- Commitment to the development of integrated clinical research within the service
- Understanding of the Children & Young Person's Act, Mental Health Act 1986 and other Acts/legislation relevant to working with young people in a mental health setting.
- Knowledge of relevant guidelines, plans and strategies related to the mental health service system (E.g. Victorian Mental Health Reform Strategy, National Standards for Mental Health Services, etc.)
- The incumbent may be required to perform other duties as directed.

The RMH aims to provide a working environment that is safe and without risk to the health, safety and wellbeing of all employees, patients and consumers, and visitors to the RMH.

- Maintain an understanding of individual responsibility for patient safety, quality and risk and contribute to organisational quality and safety initiatives;
- Take reasonable care for their own safety and wellbeing and that of anyone else that could be affected by their actions;
- Speak up for the safety and wellbeing of patients, consumers, colleagues and visitors and escalate any concerns that have or could impact safety;
- Accept responsibility for ensuring the implementation of health and safety policies and procedures and cooperate with the RMH in any action it considers necessary to maintain a safe working environment which is safe and without risk.

- Ensure all health, safety and wellbeing procedures are in place and maintained in their work areas;
- Ensure risk management activities are undertaken and effective risk controls are in place;
- Make sure that training needs for all employees are identified and undertaken as required;
- Ensure incidents are recorded, investigated and corrective actions implemented as far as is reasonably practical.

- Demonstration of RMH values and behaviours, being a role model for living the values;
- Completion of mandatory training activities including training related to the National Standards;
- Participation in the RMH and Division/Service specific business planning process (if required);
- Achievement of RMH and portfolio specific KPI targets as they apply to areas of responsibility;
- Participation in and satisfactory feedback through the annual performance review process; and, where applicable, ensure direct reports have individual development plans including an annual review;
- Ability to provide a safe working environment and ensure compliance with legislative requirements concerning Occupational Health and Safety, anti-discrimination, and equal opportunity;
- Ability to operate within allocated budget (if required).

RMH employees have a responsibility to deliver Safe, Timely, Effective, Person-Centred Care (STEP) by:

- The RMH is an equal opportunity employer. We are proud to be a workplace that champions diversity; we are committed to creating an inclusive environment for all people. Our goal is for our people to feel safe, included and supported so that they can be at their best every single day.

I acknowledge and accept that this position description represents the duties, responsibilities and accountabilities that are expected of me in my employment in the position. I understand that The RMH reserves the right to modify position descriptions as required, however I will be consulted when this occurs.

Employee Name (please PRINT IN CAPITALS)

Date (day/month/year)